NASA SEWP VI Ordering Guide

SEWP OVERVIEW

NASA SEWP VI (Solutions for Enterprise-Wide Procurement), pronounced ‘soup,’ provides Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for Federal agencies and approved contractors. Created in 1993, SEWP has evolved from a technology-products vehicle into a broader Government-Wide Acquisition Contract (GWAC). The program is funded through a 0.34% usage fee and supports more than 50,000 orders annually.

FAIR OPPORTUNITY

Federal Acquisition Regulation (FAR) 16.505(b)(1) establishes fair opportunity procedures for orders under multiple-award contracts. The ordering Contracting Officer determines the method and documents the rationale for order placement. NASA SEWP’s online Quote Request Tool (QRT) supports fair-opportunity consideration and quotation documentation.

ABOUT DULLESSYSTEMS

DullesSystems Inc. is a federal contractor with 16+ years of experience supporting mission-critical government programs, including IT modernization, operations and maintenance, application support, cybersecurity, IV&V and enterprise services. We are CMMI L3 DEV/SVC and ISO 9001/20000/27001 certified.

www.dullessystems.com

Category B: Enterprise IT Services

Contract No.: 80TECH26D1752

Category C: Mission IT Services

Contract No.: 80TECH26D0386

Period of Performance

11/2026 through 10/2036

DullesSystems Headquarters

1 N Broad St., STE A, Ofc#105, Luray, VA 22835

DullesSystems SEWP VI Support

Order issues and post-delivery contacts

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NASA SEWP Program Office

help@sewp.nasa.gov

(301) 286-1478 | www.sewp.nasa.gov

NASA SEWP VI • DULLESSYSTEMS INC.

Category B: 80TECH26D1752 | Category C: 80TECH26D0386

PURPOSE AND OVERVIEW

This guide explains how federal customers may request quotations, place orders, obtain support, and escalate issues under DullesSystems Inc. NASA SEWP VI Category B and C contracts. NASA SEWP VI is a ten-year, Governmentwide Acquisition Contract (GWAC) providing Federal agencies streamlined access to Information Technology, Communications, and Audio-Visual (ITC/AV) products and services. With a $60 billion program ceiling and Best-in-Class designation, SEWP VI offers a pre-competed, compliant acquisition vehicle supported by the NASA SEWP Program Management Office (PMO).

DULLESSYSTEMS INC.

DullesSystems Inc. provides federal IT and mission support services, including application development and sustainment, IT operations, cybersecurity support, data management, systems integration, and program support. Services offered under SEWP VI remain subject to contract scope and approved listings.

CONTRACT SUMMARY

Contract vehicle	NASA Solutions for Enterprise-Wide Procurement VI (SEWP VI)
Contract holder	DullesSystems Inc.
Category B contract	80TECH26D1752
Category C contract	80TECH26D0386
Contract scope	Category B: Enterprise-Wide ITC/AV Services; Category C: Mission-Based ITC/AV Services
UEI / CAGE	NKJTYE4JS8G3/68W12
Business size	Small Business, EDWOSB, WOSB, 8A, HUBZone
SEWP fee	The contract permits a fee not to exceed 0.34%.
Ordering period	November 2026 to October 2036
Contract types / limits	Firm-Fixed-Price, Time-and-Materials, Labor-Hour, Fixed-Price Award Fee, Fixed-Price Incentive-Fee, Fixed-Price Economic Price Adjustment, and hybrids
Company website	https://dullessystems.com/

HOW TO REQUEST A QUOTE

Federal customers may submit Requests for Quote (RFQs), Requests for Information (RFIs), and Market Research Requests (MRRs) through the NASA SEWP Quote Request Tool. DullesSystems will respond through authorized SEWP procedures, based on the solicitation instructions and items or services available under its contracts.

SEWP VI ORDERING PROCESS

01 Identify the requirement

Step One: Agency Identifies Requirement: The ordering agency determines its ITC/AV requirement and confirms it falls within SEWP VI scope.

02 Request a quotation

Step Two: The agency submits an RFQ, RFI, or MRR through the SEWP Quote Request Tool, selecting DullesSystems among the Contract Holders for Fair Opportunity consideration.

03 Receive DullesSystems response

Step Three: DullesSystems will respond within the RFI/RFQ's stated response window with a quote through the SEWP CHOP quote tool, reflecting the current SEWP database of record pricing accompanied by a CLIN verification file matching the quoted items.

04 Evaluate responses

Step Four: Agency evaluates the quote based on Fair Opportunity procedures (FAR 16.505(b)) and determines best value.

05 Issue an order

Step Five: The Agency issues a delivery or task order and submitted it to the SEWP PMO at: sewporders@sewp.nasa.gov.

06 SEWP order processing

Step Six: Agency Issues Delivery Order or Task Order, the SEWP PMO validates the order, assigns a SEWP Control Number (SCN), and routes the order to DullesSystems.

07 Begin performance

Step Seven: Upon receipt of the order with an assigned SCN, DullesSystems Inc. begins performance and provides status updates through the SEWP CHOP portal and directly to the customer as required. Payment is accepted via Electronic Funds Transfer (EFT) and Government Purchase Card, regardless of order size.

FAIR OPPORTUNITY

SEWP VI is a multiple-award GWAC. Ordering agencies are responsible for complying with applicable Fair Opportunity requirements under FAR 16.505(b).

The NASA SEWP Quote Request Tool (QRT) is the recommended method for conducting market research and requesting quotations. The QRT assists agencies in distributing requirements to eligible SEWP Contract Holders and documenting the ordering process.

The issuing Contracting Officer is responsible for determining the applicable acquisition strategy, including competition, set-aside status, predominant NAICS code, evaluation methodology, and any applicable exception to Fair Opportunity.

QUESTIONS AND SUPPORT

DullesSystems: MMishra@DullesSystems.com | Jay@DullesSystems.com

NASA SEWP PMO: help@sewp.nasa.gov | www.sewp.nasa.gov

WHAT IS IN SCOPE FOR NASA SEWP VI?

SEWP VI covers a broad range of ITC/AV services. Category B supports enterprise-wide requirements, while Category C supports mission-based requirements. The service areas below reflect the reference guide's scope structure; specific offerings must be verified against the applicable contract and current SEWP database of record. If you would like SEWP to determine if your requirement is within scope of the SEWP VI contract, please send an overview and/or Bill of Materials (BOM) to help@sewp.nasa.gov and they will quickly review and provide feedback.

CATEGORY B | ENTERPRISE-WIDE IT Services	CATEGORY C | MISSION-BASED IT Services
Enterprise-Wide Program management and ancillary services	Mission Based Program Management/Ancillary Services
Enterprise-Wide Network services	Mission Based Network Services
Enterprise-Wide IT managed services	Mission Based IT Innovation
Enterprise-Wide IT service management	IT Operations and Maintenance/Help Desk/Call Center Support
Enterprise-Wide Innovation services	Mission Based IT Innovation Services
Enterprise-Wide Information and data analytics	Mission Based Information and Data Analytics
Enterprise-Wide Application services /software development	Mission Based Application Services/Software
Enterprise-Wide Cybersecurity services	Mission Based Cybersecurity Services
Enterprise-Wide Cloud services	Mission Based Cloud services
Enterprise-Wide Digital multimedia and technical communications	Mission Based Digital multimedia and technical
Enterprise service program integration	In-scope training

INSTALLATION, WARRANTY AND POST-DELIVERY SUPPORT

Installation, basic or extended warranty, software support, technical support, and other post-delivery obligations will depend on the ordered solution and applicable order terms. Customers should contact the DullesSystems Program Manager for order-specific arrangements, support contacts, and escalation instructions. Do not assume that manufacturer warranties apply to all services.

ORDER ISSUES AND ESCALATION

For questions about a quotation, delayed order, delivery, invoicing, or post-delivery issue, contact Monalisha Mishra first. If additional coordination is needed, contact Deputy Program Manager Jayakumar Satapathy. Include the agency, order number, SEWP Control Number (if assigned), issue description, and requested resolution. Any formal contractual action must follow the order and contracting officer instructions.

NASA SEWP PROGRAM RESOURCES

SEWP website: www.sewp.nasa.gov | SEWP Help: help@sewp.nasa.gov

For scope questions, send the requirement description or bill of materials to the SEWP help desk.